

CTC UNION TECHNOLOGIES CO., LTD.

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Product End-Of-Life Notice

Issue Date:2023/07/10

Dear Valued Customer,

Every company must retire some products in order to invest in new products. CTC Union's Product
Management is writing this announcement to inform you of an upcoming end of life (EOL) on the
following items. Every effort is made to provide an effective, substitute product, however, it may
not be possible in all instances. The below items will be discontinued due to EOL of key
component(s), in particular:

EOL Model Name: iSAP2000/iSAP5100 Series

Substitute Item : None

Effective Date : Jul 10, 2023

Last Buy Date :

Please confirm your last buy quantity with our responsible sales before the last buy date.

Sincerely yours

Peter Hsieh

PM of Product Management Division