



CTC UNION TECHNOLOGIES CO., LTD.

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Product EOL Notification

Issue Date:2015/07/01

Dear Valued Customer:

CTC Union appreciates and values your business. We are writing this letter to inform you of an upcoming end of life (EOL) on the following items. The below items are going to be discontinued due to phase out of key components or other reasons.

EOL Model Name : ERM-MUX/Plus
Substitute Item : iSAP5100
Effective Date : 2015/07/01
Last Buy Date : 2015/12/31

Please confirm your last buy quantity with our responsible sales before the last buy date.

We understand that this announcement may be unwelcome news to you and your organization, but this decision is difficult for us until we have to make. We apologize for any of your inconvenience.

We sincerely appreciate your understanding and assistance in helping us to help you minimize the impact of this product discontinuation on your company and your customers, hopes that this EOL will not affect much the existing service relation. We promise that we are consistently dedicated to providing you with our excellent products and services.

We look forward to our successful partnership and our support to your company's requirements in the years to come.

Sincerely yours

Peter Hsieh

PLM of Product Planning Division